

White Pine Outfitters

FOR DISCRIMINATING DOGS

DEFECTIVE ITEM RETURN FORM

You must obtain a Return Approval from us before returning a defective item. To request a Return Approval, send us the information below with a picture of the item showing the defect. Defective items purchased either through White Pine Outfitters or one of our authorized dealers can be returned to us for a refund. Our guarantee covers manufacturing and material defects only and does not include damage caused by any of the following:

- Outgrown,
- Exhibiting normal wear and tear,
- Improperly used or misused,
- Damaged intentionally or through neglect,
- Damaged by chewing, snagging, cleaning, disassembly, alterations, or modifications,
- Damaged by or resulting from normal wear and tear, abuse, or fire,
- Misplaced or lost,
- Simply dirty or stinky.

ITEM YOU ARE RETURNING

Item name _____

Purchased from _____

Purchase date _____

Sales Receipt#/Order# if known _____

First Name _____ Last Name _____

Address _____

City _____ State _____ Zip Code _____ + _____

Email _____

Phone _____ (daytime phone)

Additional Information _____

Once you have received a Return Approval, include a copy with the item in secure packaging and send to:

White Pine Outfitters

209 Fortier Road

Washburn, WI 54891

Questions? Call us at 715-372-5627 M-F