

# White Pine Outfitters

FOR DISCRIMINATING DOGS

## RETURN FORM

We are happy to accept a return or exchange for items that are in new and unused condition within 30 days of purchase from White Pine Outfitters. See page 2 for instructions.

### ITEMS YOU ARE RETURNING

Item number	Item name	Quantity
_____	_____	_____
_____	_____	_____
_____	_____	_____

### ITEMS YOU WOULD LIKE SHIPPED

Item number	Item name	Size or Length	Color	Quantity
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Ship To Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ + \_\_\_\_\_

Sales Receipt#/Order# \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp. MM/YY \_\_\_\_\_ Card Verification Code \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_ (day time phone)

Additional Information \_\_\_\_\_

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## RETURN INSTRUCTIONS

- \* Items that have been purchased from an Authorized Dealer must be returned to that dealer.
- \* No returns/exchanges on Custom-Made items.
- \* We're happy to accept a return/exchange on any of our current items. Please check our website to see if the item you want to return is current. We'll issue a charge/credit if you request a replacement item with a different price.
- \* If you need a replacement item ASAP, it will be faster to reorder the product you want, and return the unwanted product for a credit.
- \* All items submitted for return/exchange must be in their "original condition" — clean, unused, not altered or modified, and not damaged. Our guarantee does not cover products that are:
  - Outgrown,
  - Exhibiting normal wear and tear,
  - Improperly used or misused,
  - Damaged intentionally or through neglect,
  - Damaged by snagging, chewing, cleaning, disassembly, alterations, or modifications,
  - Damaged by or resulting from normal wear and tear, abuse, or fire,
  - Misplaced or lost,
  - Simply dirty or stinky.
- \* Returned items must be in clean, unused condition. A \$5.00 washing fee will be charged to your credit card if your returned item needs to be cleaned.
- \* Refunds/Credits will be issued for the amount of the product only; return shipping costs are the responsibility of the customer.
- \* Shipping on exchanges: A \$5.00 return shipping rate will be charged to your credit card.
- \* Please include Sales Tags, your Sales Receipt and our Return Form in your return package.
- \* In some cases we may want to contact you with a question, so please include your email address, or phone number on the Return Form. We cannot process your request without knowing what you want! 😊

Please complete the Return Form and return it with the items in secure packaging to:

White Pine Outfitters  
209 Fortier Road  
Washburn, WI 54891

Questions? Call us at 715-372-5627 M-F